

DESCRIPTION & RATES

PAYMENT TERMS

Payment is required on the 20th of the following month after service provided.

Accounts can be invoiced if arranged prior to visit, paid by voucher or credit card (unfortunately we do not accept American Express).

COMMISSION 20%
GST NO. 24-603-202

PAYMENTS MADE BY INTERNET

BANKING:

Account Name: Ōtorohanga Kiwi House Charitable Trust
Bank: Bank of New Zealand (BNZ)
Account # 0203160575281

TO MAKE A BOOKING:

Please contact us directly at bookings@kiwihouse.org.nz or phone +64 7 8737391.

Let us know:

- the date and arrival time of your group
- the duration of your visit
- approximate number of visitors
- approximate number of tour guides/drivers/translators
- any support your group may need to access the site e.g. mobility, visual, hearing or language needs.

CANCELLATION POLICY:

Please contact us 24 hours before your scheduled visit to let us know if your group is no longer intending to visit or is arriving at a different time. If your group does not contact us 24 hours prior to the scheduled visit, your company may incur a cancellation fee of 10% based on the size of the group booked.

ŌTOROHANGA

Kiwi House

The Otorohanga Kiwi House is a non-profit charity dedicated to conservation and breeding of New Zealand's most rare and endangered species since 1971. The centre also rescues and rehabilitates NZ natives and provides whole of life care for those unable to be released back to the wild.



Parkwide Development Project:

Please be aware the park is undergoing an \$12+million redevelopment project during the 2024-2028 period. This will include a complete redevelopment of all habitats, a new visitor centre and a new 45 minute nocturnal house experience, as well as guided 'back of house' tours. The project will be staged so that small areas of the park may be closed to the public for their safety while habitats and facilities are under construction. Every effort will be made to ensure construction does not detract from the visitor experience throughout this period. We will endeavour to keep all agents up to date with the new developments as they happen as well as increased product offerings available. We look forward to sharing the revitalised Kiwi House experience with you and your visitors. If you have any questions about the development please contact Jo Russell, our General Manager directly at manager@kiwihouse.org.nz



BOOKING & INFO:

OTOROHANGA KIWI HOUSE,
20 ALEX TELFER DRIVE,
OTOROHANGA

☎ 64 7 873 7391

🌐 KIWIHOUSE.ORG.NZ

📘 FACEBOOK.COM/OTOKIWIHOUSE

✉ BOOKINGS@KIWIHOUSE.ORG.NZ